

### RUGGED. RELIABLE. RESPONSIVE.



# WARRANTY INFORMATION\*

We proudly offer a limited warranty on all Gamber-Johnson products.

Gamber-Johnson warrants to the reseller and the original end user of any Gamber-Johnson product that it will be free from defects in materials and workmanship for the warranty time period.

The remedies for a defect in material or workmanship are limited to repair or replacement of any non-conforming product. Gamber-Johnson will repair or replace, without charge, any Gamber-Johnson product that does not conform to its warranty only if a Reseller or an original end user gives us notice of a defect in material or workmanship within the warranty time period stated below:

Mounting Systems (non-electronic products) – All non-electronic products purchased after Dec. 31st, 2009 are protected by Gamber-Johnson's limited lifetime warranty. For any warranty related issues of products purchased prior to Dec. 31st 2009, please contact your Gamber-Johnson's authorized reseller. All Zirkona products come with a standard one year product warranty.

Any failure of any Gamber-Johnson product that is due to damage or misuse, such as excessive force, improper installation, cosmetic wear, exposure to liquid spills, moisture or application of power in excess of specified rating theft, fire or natural disaster is not covered by this warranty. The warranty is void on electronic products if the warranty label is removed or altered.

Specific 3rd Party Supplied Products – For all products purchased through Gamber-Johnson that are supplied from a 3rd party company (i.e. iKey, Brother, Lind Electronics, MNSTAR, etc.) are warranted by the specific manufacturer of that product. Please see individual specifications on these products for further warranty information.

Mobile Docking Stations & Electronic Products – Warranty time period (from date of original factory shipment) for printed circuit boards, docking connectors, electronic components may vary. Please see individual specifications on these products for further warranty information.

Any failure of any Gamber-Johnson product that is due to damage or misuse, such as excessive force, improper installation, cosmetic wear, exposure to liquid spills, moisture or application of power in excess of specified rating theft, fire or natural disaster is not covered by this warranty. The warranty is void on electronic products if the warranty label is removed or altered.



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### GAMBER-JOHNSON EXTENDED WARRANTY

Extended warranty programs are available to add an additional 1 or 2-years of standard warranty to your mobile docking station or electronic products. The extended warranty must be purchased at the time of the product purchase. The extended warranties on docking stations and electronic products are subject to the same terms and exclusions as the standard warranty for docking stations and electronic products.

## GAMBER-JOHNSON EXTENDED SERVICE PLAN\*

Gamber-Johnson Extended Service Plan builds on our standard warranty by adding free loaner docks, accidental damage, expedited service and free shipping. The Extended Service Plan is available on all docking stations and other electronic products. The Extended Service Plan must be purchased at the time of product purchased and extends the warranty to 5-years after date of original factory shipment.

Any failure of any Gamber-Johnson product that is due to intentional misuse or damage, cosmetic wear, theft, fire or natural disaster is not covered by this warranty. The Extended Service Plan limits the owner to a total of two PCB replacements and two RF Pass thru (GPS/LAN/WAN) cables per serial number for the life of the contract.

\*GAMBER-JOHNSON WILL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL (INCLUDING LOSS OF BUSINESS OR PROFITS) OR PUNITIVE DAMAGES DUE TO FAILURE OF A GAMBER-JOHNSON PRODUCT. INCIDENTAL, CONSEQUENTIAL AND PUNITIVE DAMAGES ARE EXCLUDED FROM THIS LIMITED WARRANTY. THE FOREGOING WARRANTY IS A LIMITED WARRANTY. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION OF THE WARRANTIES ON THE FACE HEREOF INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF FITNESS AND MERCHANTABILITY.