



Warranty Statement

valid for all Shell™ housings

1. Warranty protection

Andres Industries AG guarantees the consumer and/or the entrepreneur that our product has the properties promised in the performance/article description and is free of design faults, material and manufacturing defects. The state of the art and scientific knowledge at the time of manufacture of the product is decisive. Our cases are generally intended for tablet devices or their accessories at the time of ordering. If the tablet manufacturer subsequently makes changes to the hardware and/or software that lead to problems when using the overall solution, these changes are not covered by the warranty.

2. Warranty terms

The guarantee is valid under the following conditions:

- the proper use of the product in accordance with its operating instructions;
- the maintenance and care according to the operating instructions;
- the avoidance of chemical and physical effects as well as the use of unsuitable cleaning agents and detergents and the use of unsuitable tools;
- to refrain from unauthorised additions and modifications;
- the intended use of the product;
- the registration of the buyer within one month of the purchase of the product with Andres Industries AG with the name and address as well as the type designation and serial number of the purchased product, unless the buyer has already purchased the product directly from Andres Industries AG

A settled warranty case does not lead to a new warranty of two years, the remaining warranty period from the original warranty period also applies to the replacement product.

3. Warranty service

In the event of a defect or deficiency on the product, the warranty includes, at the equitable discretion of Andres Industries AG, free repair or free delivery of spare parts or replacement of the same or corresponding product. Andres Industries AG reserves the right to adjust the warranty in accordance with technical progress. Costs for assembly, disassembly and transport as well as expenses, postage and the like are excluded from the warranty. The warranty does not cover consequential damages, operational breakdown damages and loss of profits resulting from a defective or deficient Andres Industries product.

4. Exclusion of warranty and proof of warranty

The claim to warranty services only exists if the defective product with the corresponding receipt or the dated invoice of Andres Industries AG or the authorized entrepreneur is presented within the warranty period, but at the latest by the end of the working day following the end of the warranty period. The relevant proof of purchase must therefore be kept until the end of the warranty period.

5. Start of warranty

The guarantee period of two years begins with the handover of the product to the consumer or entitled entrepreneur. The guarantee periods attributable to the entitled trader shall not be set off against those of the consumer.

6. Warranty extension

Within the registration period of 4 weeks after purchase, a warranty extension of 1-5 years is possible. Please ask for the necessary steps under: info@andres-industries.de

Date: February 20, 2020



Andres Industries AG
CEO: Dr. Björn Andres
Wattstr- 11-13
13355 Berlin/Germany

Tel.: +49 (0) 30 45 80 39 00
Fax: +49 (0) 30 45 80 39 03
E-Mail: info@andres-industries.de
www.andres-industries.de

The protected trademarks
are used exclusively for the
description of functions and
procedures.

Follow us on:

